Lessons Learned From Implementing Project Controls Systems

Sara Fargher, Project Controls System Specialist, MTIA
James Crowell, Senior Industry Consultant, Hexagon

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About the Speakers

Sara Fargher, Project Controls System Specialist, MTIA

Sara is a Project Controls professional with 11 years of system implementation experience in major infrastructure projects globally (rail, mining, water & sewage, and oil & gas).

Currently, she is the Project Controls Systems Specialist at MTIA, managing the Project Controls system and the interfaces for the LXRP, MRPV, NELP, RPV & WGTP projects.

Sara has extensive cost control experience with a comprehensive understanding of the complete end-to-end lifecycle and the applications of project controls methodologies.

She enjoys working with multidisciplinary teams to capture and implement end-to-end processes to achieve visibility and value for the project teams.

James Crowell, Senior Industry Consultant, Hexagon

James empowers organizations to unlock the potential in their data. He meets companies wherever they are on their digital transformation journey to transform key processes or the entire project lifecycle and helps automate where it matters most to support sustainable economic growth.

James is a certified project management professional with international experience implementing project management systems.

He has a proven track record of working with leading project delivery companies to eliminate disparate spreadsheets and point solutions in favour of an enterprise project performance system that provides a consistent platform to standardize processes and boost project outcomes.

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Hexagon + MTIA

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HEXAGON is a global leader in **digital reality solutions** that are empowering an autonomous, sustainable future by putting data to work

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MTIA is the Melbourne Transport Infrastructure Authority created on 1st January 2019

MTIA is part of Victoria Big Build (SRLA & MTIA), which is delivering $90 billion of transport projects, which includes 165 major road and rail projects and employs over 18,000 people

Rail Projects Victoria (RPV)

Level Crossing Removal Project (LXRP)

Major Road Projects Victoria (MRPV)

West Gate Tunnel (WGTP)

North East Link (NELP)

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Why Use a Project Controls System

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Why Use a Project Controls System

Excel crashing due to large data sets and an array of formulas

More time is spent maintaining data at the expense of analysing the data

Problematic manual integrations

Difficulties enforcing good Project Controls practices

Poor data integrity leads to loss of confidence in reporting

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The MTIA Project Controls System

- EcoSys was first implemented in 2016 by the RPV & LXRP Project Offices and by MTIA 2020/21
- The aim of the MTIA implementation was;
  - The onboarding of the MRPV, NELP & WGTP Project Offices
  - New integrations with the Oracle & Unifier, which are the Finance & Contract systems
  - Where possible, create alignment across the Project Offices
- The challenge was to provide a system that allowed Project Offices, with different project & contract types, to achieve their unique and sometimes same reporting requirements, while having shared modules, like the forecast, budget, resource modules

MTIA Modules Implemented

Project Structures (WBS/CBS & Alternative Structures)
Budgeting (Baseline, Current, Funding & Reporting)
Actuals, P.O. & Contracts (Oracle & Unifier integrations)
Forecasting
Resource & Grade Rate Registers
Change (Contract & Budget)
Risk & Issue Management
Month-End & Snapshot Modules
Reporting – EcoSys, Dashboard & PowerBI
Data Warehouse Integrations

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Implementation

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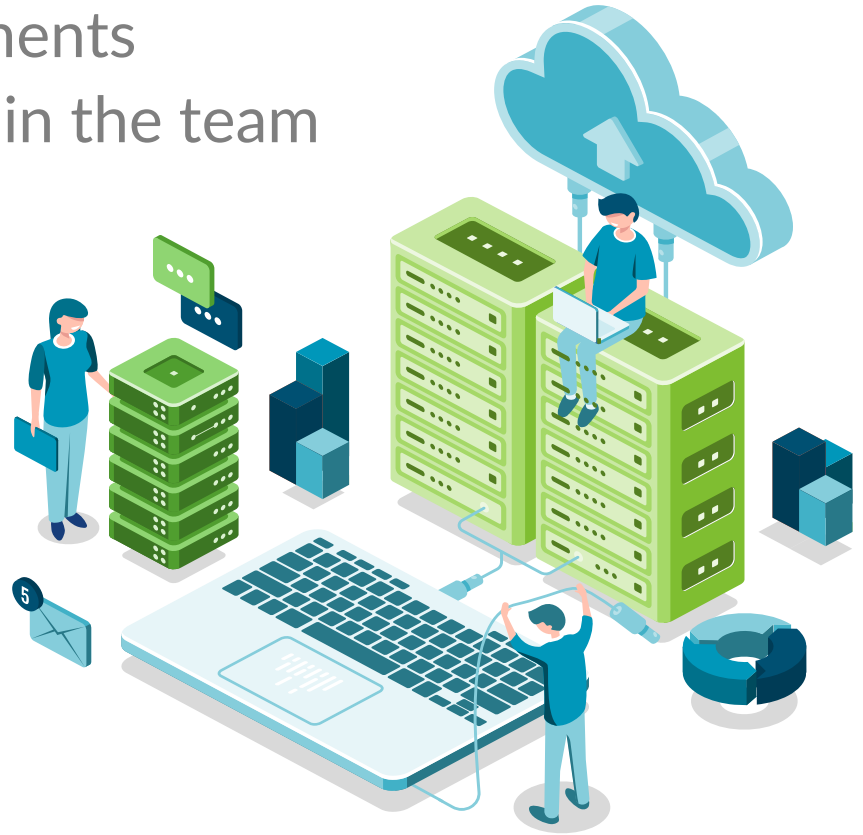
Getting Started

A Business Sponsor & System Champion
An understanding of reporting requirements
An understanding of the capability within the team
Pick the right requirements team
An understanding of the data
Defining the terminology



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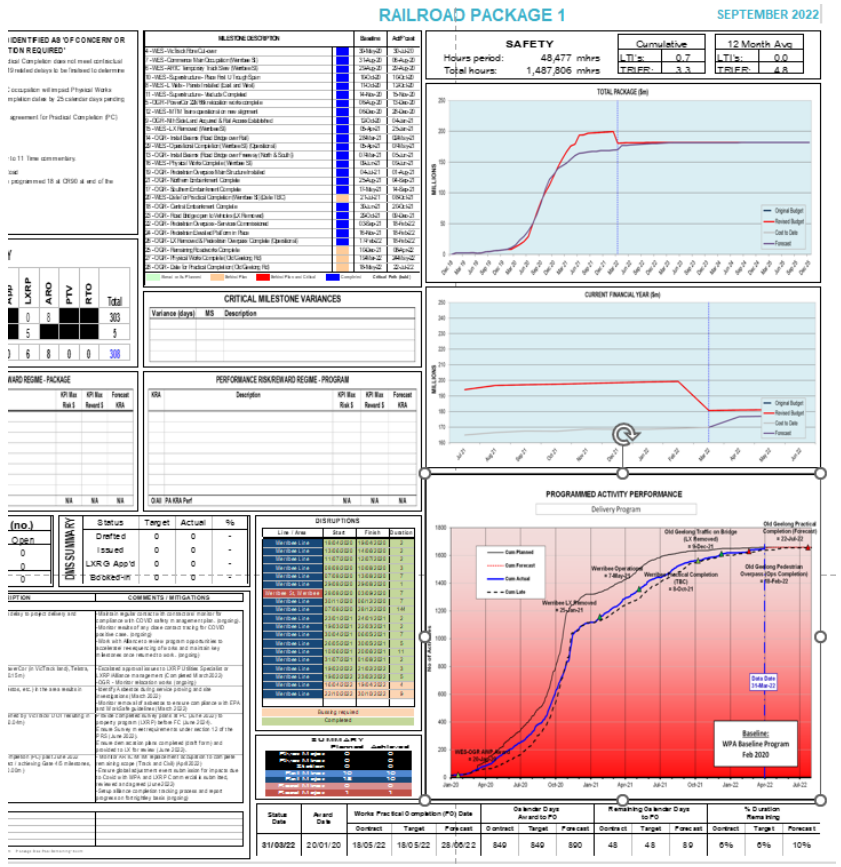
Reporting Types

The type of reports being built, is dependent on functionality and performance capabilities.

MTIA Project Controls reporting have 3 reporting types;

- EcoSys Reports – screens, reports & graphs
- EcoSys Dashboard Report – Complex Report
- PowerBI Reports via EcoSys API's & the Data Warehouse



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Operations

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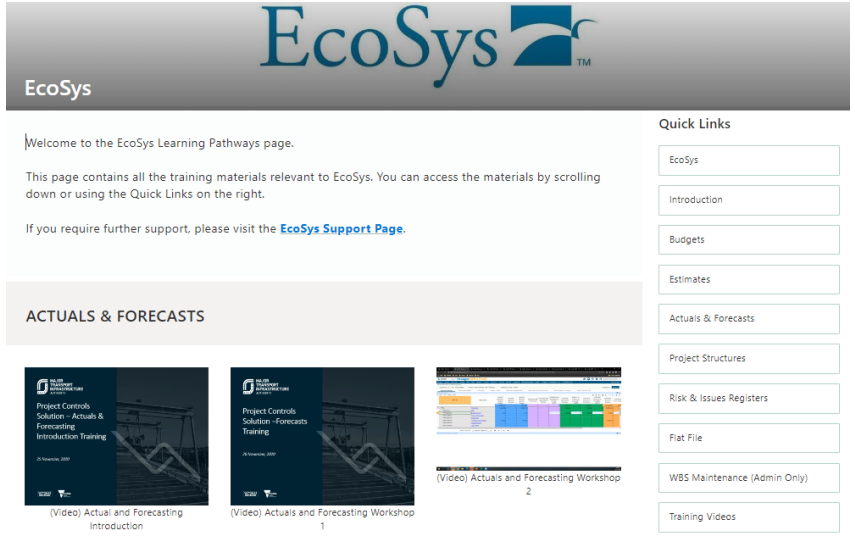
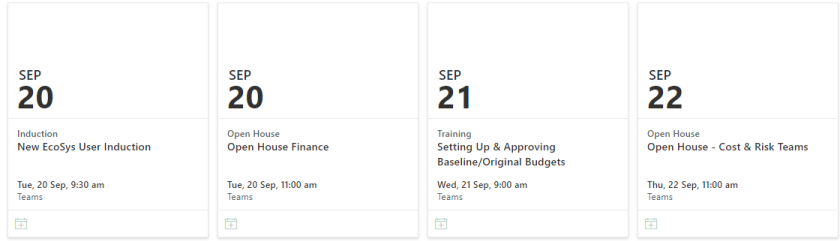
Training

End users will require access to training materials

The training we provide:

- New user inductions
- In person or online training
- Open Houses – unstructured training sessions that allow users to gain support with





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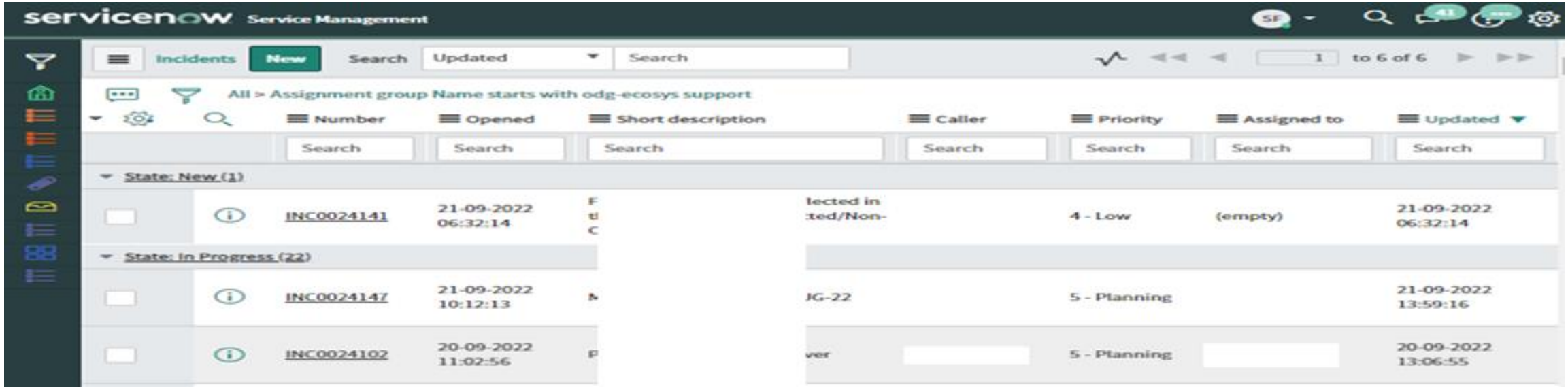
Ticketing System

Incidents – issues with systems
Requests – new requirements or changes to existing systems

Data used to understand end-user training needs and system enhancements



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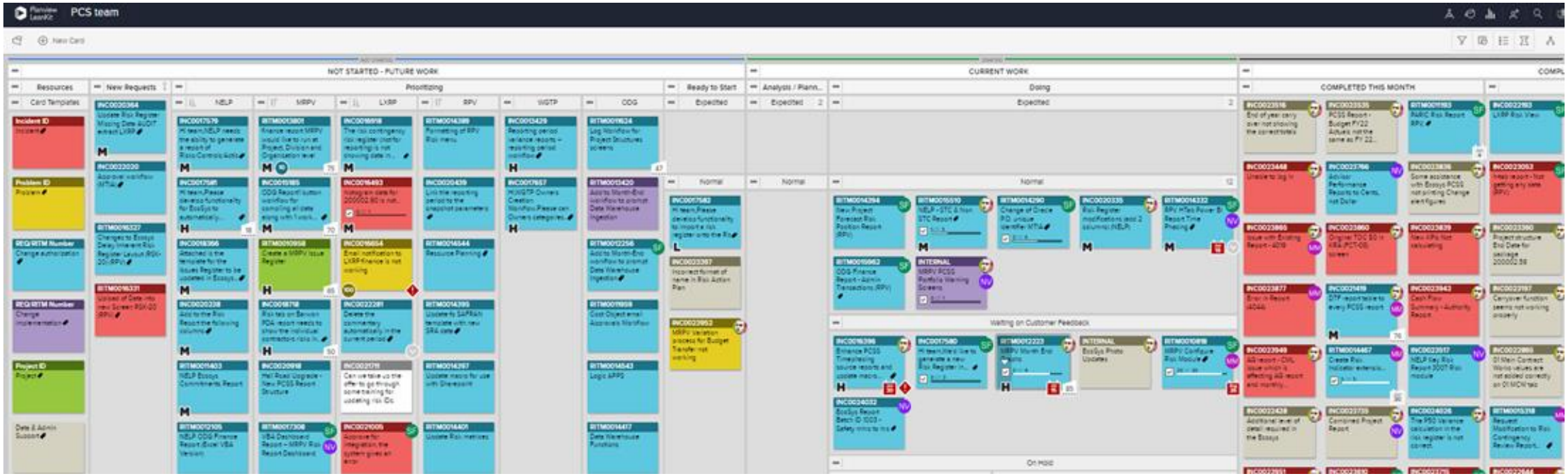
Planning Tools

- Used to help prioritise operational and roadmap activities
- Gives key stakeholders visibility on progress and the ability to prioritise activities



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THANK YOU

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