Let's deliver smarter, connected megaprojects together

By: Rajiv Agarwal and Vernon Harley







### Mega-projects need a digital backbone

The sector has historically lagged behind other industries on digital investment and maturity; however, this mindset is starting to shift with digital ambitions exponentially increasing in order to meet the demand for scale and speed.





"Digital initiatives are no longer a novel concept. The construction industry has made impressive investments in digital programs—particularly among owner-operators and global engineering, procurement and construction companies (EPCs).

#### **Challenges**

- 9 out of 10 projects have cost overruns regularly up to 50%, and not uncommonly >50%<sup>1</sup>
- 2/3<sup>rds</sup> of organisations are not getting the value from data due to:
  - A strategic failure to build the right operating environment and data-driven culture.
  - An inability to operationalize data and technology for more effective decision-making as well as completion of projects on time and within budgets.
- Digital deficit becomes clear midway through delivery with challenge of resolving in-flight.

#### The Benefits of Data-Centricity

- True data-centricity can lead to 5.8% increase in operating margin and 6.6% incremental ROI on CapEx.<sup>2</sup>
- Effectively adopted digital enablers combined with additional regulatory, process and people changes could unlock c.15% productivity improvement and c.6% cost savings.<sup>3</sup>
- Digitising capital projects delivery can bring value across the E2E delivery lifecycle and asset management with 5%-10% reduction in build costs and 10%-20% reduction in operating costs during in-life asset management.<sup>4</sup>

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### **Digital Backbone**

A digital backbone turns data into a strategic asset aligned to the programme and project priorities and value levers.

It operates across the capable client / integrator and wider partner ecosystem to provide data integration and a common view.

Everyone applies the same data standards and structures and uses common tools and techniques to drive consistency and programmatic delivery.

By digitising the E2E process, prediction and optimisation become possible with new techniques that allow a principle of measure twice and cut once.

### DIGITAL INTELLIGENCE & COMMAND CENTRE

Intelligence, insight and ability to create simulated outcomes and predict what is going to happen.

#### **WORK ORCHESTRATION •**

#### Cerebellum & Brain Stem

Simplify, automate and remove errors from day-to-day tasks with a single view of all work.

#### **CORE TOOLS**

#### The heart

Integrated leading vendor solutions coupled with custom products / data apps to run core business processes from consenting to engineering and design.

#### IT/OT DATA SPINE

#### A cloud and edge spine that provides a multispeed data supply change for 1D, 2D, 3D, time series, event logging, images and video stream to provide

a richer and more accurate view of reality on the ground.







### Value of Digital Backbone

#### **Operational Improvements**

<ul> <li>Re-use and Leverage of Existing Data and Assets</li> <li>Compress Basic Engineering Schedule through Collaboration</li> <li>Integrate Design &amp; Cost along with 4D Plan for Real Time Cost Impact</li> <li>Standardize &amp; Optimize Equipment Design / Layout</li> <li>Intelligent Specs &amp; Schematics: Equipment, Process line &amp; Pipe tagging</li> </ul>		Improve Design & Velocity
<ul> <li>Connected Industrial Worker and Construction Automation</li> <li>4D Construction Workforce Planning to optimize Schedule</li> <li>Mobile enabled People and asset location tracking, field collaboration, safety alerts &amp; analytics along with ease of access to Engineering</li> <li>Digital site surveillance and inspection</li> <li>Digital thread alignment between design and inventory</li> </ul>		Efficient Construction
<ul> <li>Enhanced Workforce planning for turnaround maintenance activities</li> <li>Inspections: Data Accessibility &amp; Route Optimization</li> <li>Enhanced Facilities Maintenance</li> <li>3D visualization (simulation)</li> </ul>	(\$)	Improve Operations & Maintenance
<ul> <li>Optimize Design from Safety Perspective</li> <li>Accurate Categorization of Hazard Area</li> <li>Enhanced Safety &amp; Quality Audit Facilitation</li> <li>As licensed / As designed / As built coherence and traceability</li> <li>Ease communication and exchange of information with Regulator</li> <li>Use of intelligent specs and schematics, enhanced safety</li> </ul>	@ \ @ \ @ \	Enhanced Risk & Safety Management

#### **Business Outcomes**

>99%<sup>1</sup>
Reliability for
Operating Plants

3-5%
Reduction in O&M
Costs

5-10%<sup>2</sup>
Increase Operational Efficiency

6-10%<sup>3</sup>
Reduction in
Brownfield Cost

Profitability

Efficiency

~5%

across portfolio

1-2%
Increase in Net

Speec

Accelera

Acceleration towards
Project Completion

Avoid Overruns

redictabilit

Improve predictability through better insights



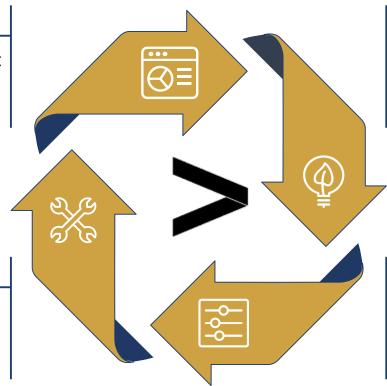


### **Digital Backbone Offerings**



### Connected Project & Portfolio Management

Maximizing value from project management information



#### **Connected Construction**

Combine physical technology and analytics to provide a real-world view of your projects

#### **Control Tower**

Access data efficiently across various PPM tools in a single system

#### Sustainability

Achieving enterprise' sustainability goals driven by successful execution of capital projects

Live demos of all solutions are available by request





Maximizing value from Project & Portfolio Management Information





### Challenges we are solving for

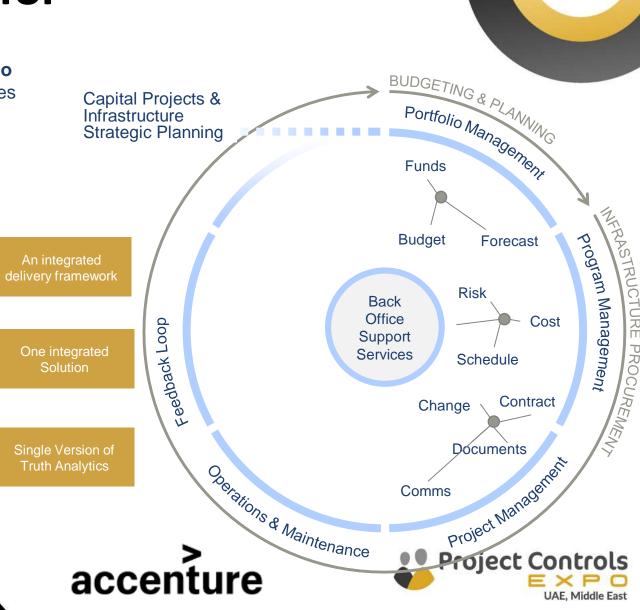
In many cases Infrastructure Delivery Owner Operators and EPC organizations currently have multiple disparate **Project & Portfolio**Management Information systems in their technology landscapes that do not have the required level of integration across people, process, technology and data dimensions.

### In the area of project & portfolio management we are solving for...

An operating model, data taxonomy & business processes to be fully defined, integrated & adopted

Multiple tools and systems rationalised and integrated to enable connected data

Multiple stakeholders with a single version of truth for improved decision making



### **Our Offering**

Connected Project & Portfolio Management (cPPM) is an offering that includes all the methods, tools, accelerators, and solutions to help our clients deliver major capital portfolios, programmes and projects in a more integrated manner across people, process, technology and data dimensions

cPPM offers...

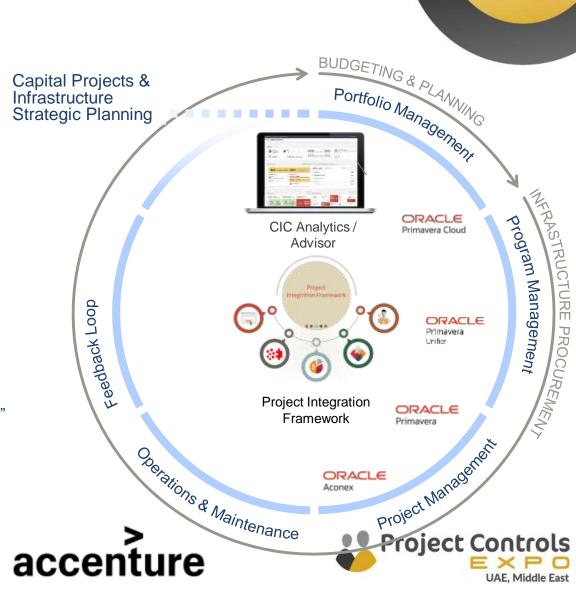




### **Oracle Partnership**

# A strategic partnership with Oracle Engineering & Construction Global BU (CEGBU) Partners, Programs & Awards

- Construction Industry Institute for industry leading practices
- Other vendor partners that compliment CEGBU products
- Certified Oracle CEGBU license reseller
- Oracle CEGBU On Purpose Award for innovative managed service model
- Joint Accenture / Oracle investment programme for Oracle Cloud "Cloud Catalyst"



### Methods, Tools & Accelerators



Implementation
Methods, Tools &
Accelerators to ensure
speed & quality
delivery

#### **Methods**

Iterative implementation methodology for Oracle CEGBU products With Fast Start reusable implementation artefacts including functional and technical design documents and configuration workbooks for project controls business processes

#### **Tools**

Business Process Model for Capital Projects processes with L0 – L6 process flows and capability maturity assessment models

#### **Accelerators**

Our own environments of Oracle CEGBU products to develop PoCs
Our own pre-configuration to help establish a quick MVP
Pre-configured project controls dashboards
Integration accelerator for integrating with other 3<sup>rd</sup> Party applications such as SAP and others





### **Capability to Deliver**

Dedicated Global Oracle
CEGBU practice joined up
with Industry X with deep
experience & knowledge
with the Industry and related
technologies



Public Works Client that we helped to create a digital command centre. Publicly launched to show transparency of progress relating to infrastructure delivery of schools and hospitals and other key assets.







### **Single Version of Truth**



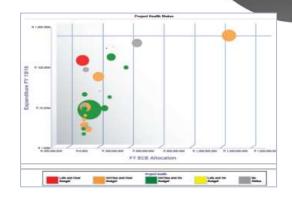


Full portfolio visibility and performance management

#### **NEAR REAL-TIME VISIBILITY**



#### INFORMED DECISIONS



#### **EXPENDITURE CONTROL**

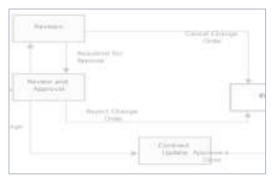




Cost, cash flow and variation control and governance

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#### **AUTOMATED PROCESSES**





Integrated schedule, contract and financials



**Connected Project & Portfolio Management** 

With our cPPM offering we can help organizations to deliver projects more efficiently because we have the experience, methods, tools and accelerators to implement...

An integrated delivery framework

One integrated Solution

Single Version of Truth Analytics

...more quickly, holistically and embedded across the organization.

Delivered by accenture

Powered by

Construction and Engineering







### **Connected Construction**

Offers real-world view of construction progress





### What is Connected Construction?

A platform that enables organizations to realize the full potential from their **people**, **equipment and materials** by connecting them in real-time to improve safety, efficiency and predictive delivery.







### **Connected Construction offers...**



### **Control Cost and Schedule Better**

Proactive actions not reactive. Identify cause of cost over-runs and schedule extensions with real time data. Create early warning systems tied to leading indicators.



### **Create Smart, Productive Teams**

Real time, multi-directional communication between people, systems, assets and management.



### **Optimize to Avoid Waste**

Insight into assets – real time access to capability, location and quantity of people, equipment and materials are key to successful job planning, accurate demand planning and waste avoidance or duplication.



### Aid Decision Making with Technology

Modern policies mandate constructors to integrate decision making technology into their work practices without affecting performance or cost.

#### **Microsoft IoT Partner of the Year 2019**













### What does a connected construction site look like?

The solution brings together a comprehensive set of functionalities and insights into one platform making construction sites connected, intelligent and collaborative



#### 'Smart" Machines

Embedded software in construction equipment reports productivity and maintenance information to Plant and Building Management systems to drive energy efficiency and productivity.



#### **Environment and Safety**

Environmental variables, location, geofence violations, and general well being of field employees is reported real time to safety monitors.



#### **BIM/Asset Lifecycle Management**

Tracks materials from design, through the supply chain, installed into the facility, and through the operational life of the infrastructure.



#### Jobsite Crew Monitoring

Leverage WiFi GeoFencing to track crew movements from productive areas and nonproductive areas to improve safety and job site design



#### Intelligent Vehicles / Telematics

Rolling equipment reports real-time productivity, environment, GHG emissions and diagnostic data to the back office, while the vehicle uses design data to guide its autonomous or semi-autonomous operation.



#### Video Analytics

Video analytics supports real-time alerts for jobsite events and environmental changes. People and machine productivity data is captured real time for consumption by management and inputs to project management systems.



#### Mobile Field Force

Mobile devices are used for field technicians to access information and checklists, while collaborating real-time with other colleagues in the field and at the home office.



#### Interactive Job Trailer

A connected job trailer allows field employees to interact with 3D/4D/5D models, design professionals, owners, and the home office.



Exchange of data between the job trailer and home office provides management with realtime actionable insight regarding project status, finances, productivity, risks, sustainability metrics and change orders.



**Real-Time Inventory Tracking** 

tags receive and track materials and

Near Field Communications and RFID

assemblies delivered and stored at the job



Value Driver

### Value and benefits that it unlocks

Value Driver	Value Levers	Focus Areas	Typical Benefits	
Increased Construction Productivity	Increase Productivity	Work Package Optimization Asset Utilization, Digitally Enabled Field Worker Digital Progress measurement	+ Productivity + Schedule Control + Construction Quality + Productivity	
	Reduce Downtime	Intelligent Resource Allocation Fully Integrated Teams	<ul><li>Downtime</li><li>Integration of teams, material, etc.</li></ul>	
Reduced Variable Costs	Reduce Construction Costs	Consumables Efficiency Labor Efficiency Digital Progress measurement	<ul><li>Consumables Costs</li><li>Labor Costs</li><li>Rework, Errors</li><li>Waste and Energy Use</li><li>Carbon Footprint</li></ul>	
Increased Capital Efficiency	Improve Construction Asset Utilization	Asset Planning Time on tools	+ Asset Utilization - Maintenance Cost	
	Reduced Capital Requirements	Inventory Optimization Spares Optimization	<ul><li>Raw Material Inventory</li><li>Spares Inventory</li></ul>	
Optimise Construction Related Risks	Reduce Asset Risks	Construction Integrity, Predictive Analytics	<ul><li>Injuries / Deaths / LTI / MTI</li><li>Environmental Incidents</li></ul>	
	Health & Safety Risk	HSE Work Control, Video Analytics	+ License to operate - Reduced Liability 1	



Typical Panafita



### **Control Tower**

**Decision making from the data source** 

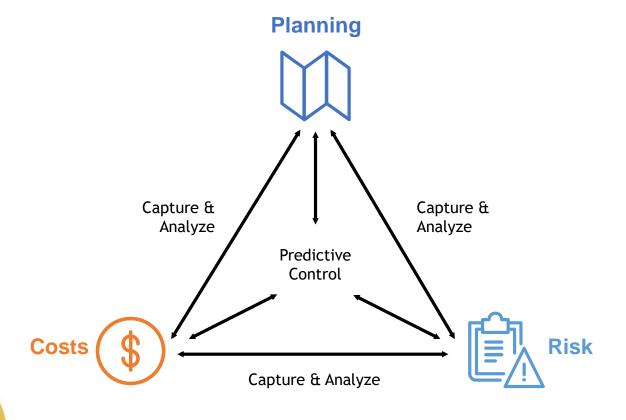




### **Control Tower**

A platform that brings all relevant project data to realize the full potential of that information by connecting it in real-time to improve analysis, insights, predictability and lower GHG emissions





It allows companies to get real-time visibility and enhanced insights from critical data, to improve predictability across the entire project lifecycle, manage changes proactively / effectively, and optimize project delivery; raising workforce productivity and reducing budget overruns and delays.

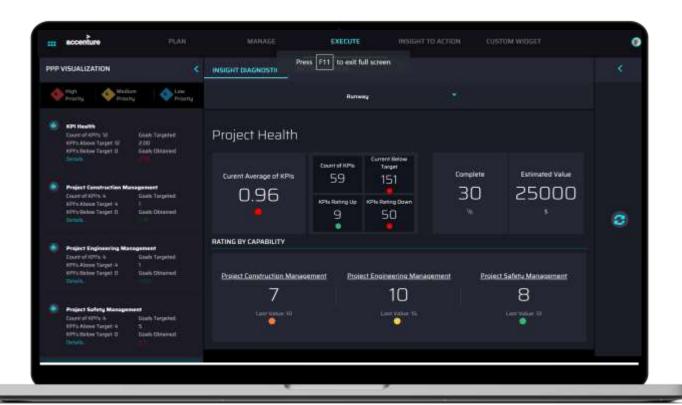




### **Control Tower**

A single source of truth for engineering, procurement & construction updates to realize the full potential of people, partners, suppliers, equipment, materials and IP.







Multiple structures of reporting



Capture project learning, success and failure paths, and simulate "what ifs..", etc.



**Benchmarking & Management** 

Define & manage constraints for data driven decision making





### **Control Tower offers...**

A platform to plan, manage, execute, and optimize all aspects of capital projects, utilizing industry standard project controls and decision support insights.



Asset Breakdown Structure



Insight to Action



Multi-Dimensional Analysis

Project Controls - manage KPIs at all levels

- Explore Project Structures allowing drilldowns at any level (portfolio, program or project)
- Descriptive Project Health Indicators including overall project progress to date plus look ahead

- Predictive Leading Indicators for early identification of EPC trends
- Planning Simulation, Benchmarking & Optimization
- Connectors Tools and Extension Model for deeper integrations and company specific requirements





### Value and benefits that it unlocks

Control Tower helps to reduce costs, increase capital efficiency mitigate risk and track emissions

	Value Driver	Value Levers	Focus Areas	Typical Benefits	
	Improve Planning & Scheduling	Shorten Schedules	Schedule simulation Crew usage optimization Change management	<ul> <li>+ Multiple scenarios</li> <li>+ Schedule control</li> <li>+ Use of resources</li> <li>+ Use of equipment</li> <li>- Reduce Carbon Footprint</li> </ul>	
		Enhance Planning	Change from manual to generative planning	<ul><li>Planning effort</li><li>Reaction to change</li></ul>	
ject Value	Improve ROI	Predictable Outcomes  Accelerate Project  Completion	Reduce Project Risk Verifiable progress Enhanced KPI's Digital progress measurement	<ul><li>+ Visibility</li><li>+ Predictability</li><li>- Erroneous payments</li><li>- Budget Overruns</li></ul>	
Project	Improve Efficiency	Improve Capital Efficiency	Leverage existing assets	<ul><li>+ Asset utilization</li><li>- Maintenance cost</li></ul>	
		Improve Execution Efficiency	Single source of truth Governance model	<ul> <li>Silos</li> <li>Communication errors</li> <li>Reduced change orders / claims</li> <li>Workforce Productivity</li> <li>Stakeholder Management</li> <li>Waste and Energy Usage</li> </ul>	





## Sustainability & Circularity in capital projects

**Robust Sustainability & Circularity Framework** 





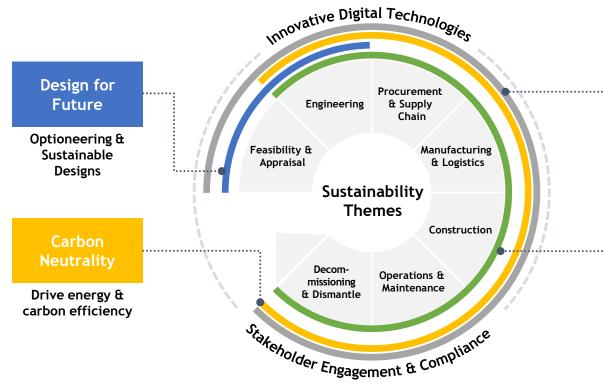
### **Sustainability & Circularity Framework**

Our capital projects sustainability framework focuses on four core pillars for achieving enterprise' sustainability goals driven by successful execution of capital projects



Effective sustainable design is a comprehensive approach to select & integrate products/processes for building a sustainable infrastructure / asset for long-term environmental conservation.

With the increased focus on reducing environmental impact, Capital Projects can benefit from the growing decarbonization initiatives by viewing ESG as a strategic opportunity and embed in its core processes



Institutional Sustainability

Promote sustainable innovation and growth

Institutional sustainability needs to be evaluated across different jurisdictional scales, aligning global and national strategies and grounding them in sectoral, territorial, and urban development strategies.

Responsible Resource Consumption

Efficient & Effective resource utilization

It is really about an integrated approach across project lifecycle to harness the power of resource optimization & efficiency by bringing in 4R (Reduce; Reuse; Recycle & Recover) philosophy

**Enablers** 

Digital Technology Digital technology is a true enabler of sustainability by twofold imperative: to use technology more sustainably, and to use technology as a vehicle for being more sustainable

Stakeholder Engagement & Compliance Stakeholder engagement & integration is a necessity for enablement of a policy, procedure and effective implementation through robust governance





### **Sustainability & Circularity in Capital Projects**

**Engineering Document** 

Management & Collaboration

Sustainability Maturity

Operating Model Design

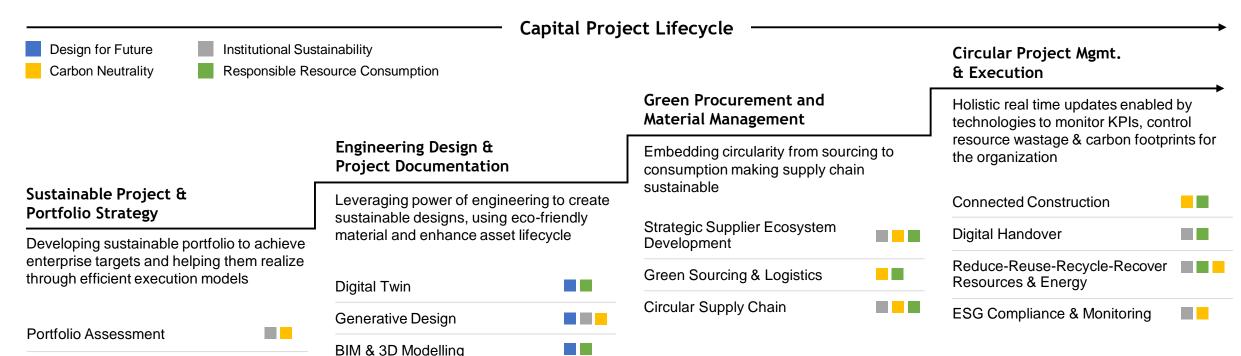
Sustainability & Circularity Risk

Assessment

Assessment

The capital projects solutions are focused on achieving enterprise's portfolio sustainability goals from feasibility to digitally managed construction adhering ESG compliances









### **Embedding Sustainability & Circularity**

Assess enterprise portfolio

to achieve targets

Our Approach



Define sustainability roadmap



Help organization identify & define their sustainability targets, e.g. reduction on carbon emission by xx%, reusing xx% waste etc

#### Assess maturity to Define enterprise deliver targets

Assessing existing project capability from people, process, data and technology aspects and comapare them with industry best practices to deliver targets

#### sustainability roadmap

Define enterprise

sustainable targets

Based on the assessment, define detailed action plan to achieve sustainable goals based on client requirements, time and cost horizon as well as nature of project

**Assess Enterprise portfolio** 

Evaluation of existing projects in

the portfolio & identifying the

gaps based on aligned targets

to achieve targets

to plan investments

#### Evaluation and selection of projects

Design & implement use

cases based on the defined

roadmap taking the firm closer

towards achieving sustainable

Selecting and implementing use

case across portfolio

goals

Helping enterprise identify & plan opportunities of investment to meet

#### targets

Track, monitor &

report targets

terms of achieving the target and keep close monitoring & control to derive maximum value as per the

the sustainability & circularity targets

**Evaluation and selection** 

of projects

Track, monitor & report

Assess maturity to

deliver targets

Keeping the wheels churning in sustainability & circularity target





Design & implement

use case

Sustainable

**Capital** 

**Projects** 

### A case for increased **resilience** in **capital infrastructure**

66

Investing early to make built environments more resilient and erecting them in more secure locations are crucial ways to save lives, minimize costs, and protect development investments.

<u>Worldbank.org</u>



### What is capital infrastructure resilience?

Adapting to changing policy, market and technology associated with the low carbon transition, as well as physical climate impacts.

Financial Disclosures (TCFD)

Climate Risk

**Carbon Emissions** 

Energy Usage

Structural Resilience

Socio-Economic Risk



### Grid Resiliency Index (GRI)

The Challenge: Increasing frequency and severity of extreme weather events are posing a greater risk to aging assets. In addition, a greater focus on social responsibility to customers, and a changing regulatory environment, demands that asset owners think along many different dimensions when developing their capital investment strategy.

### **GRI** is a comprehensive suite of physical risk analytics to:

- **Evaluate** asset-level climate risk
- Integrate community vulnerability
- Plan capital investment strategies



Powerful Visualizations

Ability to visualize and prioritize the most vulnerable areas in the service territory



Platform Agnosticism Methodology is highly configurable, built using Python and ArcGIS



Advanced Data Analytics

Integrates utility asset data with climate, socioeconomic and geospatial data

