### 15 - 16 November, Wembley Stadium, UK

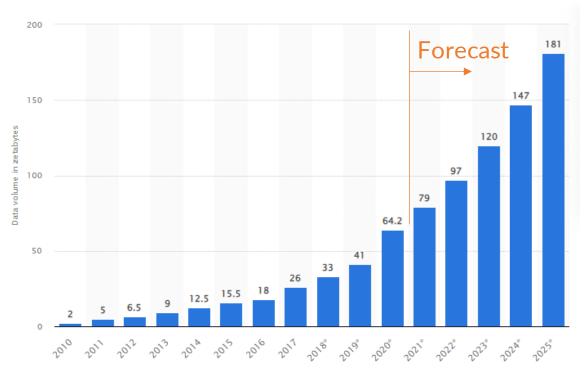


How to get dashboards that you can trust *enough* to make multi-million £ decisions

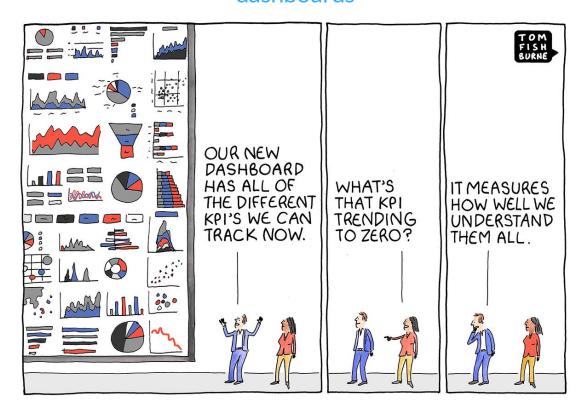


## More data, more dashboards

## Volume of data created, captured, copied, and consumed worldwide



## The last 5 years have seen an explosion of dashboards



Statista 2022

# Dashboards? Great! But do people **trust** them?

Just because you have a dashboard, doesn't mean people on your project trust it.

By making the decision to publish a dashboard you are opening a Pandora's box of new complexities:

- ? Data collection
- ? Data cleaning
- ? Data transformation
- ? User interface design
- ? User experience

Trust isn't always an abstract concept.

"60% of organizations say they are not very confident in their D&A insights"

Building trust in analytics, KPMG, 2016



Trust can be maximised by identifying the biggest eroders of trust and applying strategies to overcome them.

## Introduction



Will Needham

Data & Digital Lead

- Chartered Construction Manager
- BSc Architectural Engineering
- MSc Data Science
- Tier 1 Main Contractor, Engineering Consultancy, Tech start-up

## Introduction



Stephen Herd

Data & Digital Director

- Chartered Mechanical Engineer
- MEng Mechanical Engineering
- PhD Mechanical Engineering
- **EPC**, Big 4, Tech start-up



We bring control and clarity to projects

by combining our extensive engineering and construction know-how with the latest technology

to implement pragmatic solutions

that work for everyone from the site operative up to the project board.



## Poll



# We've identified three cornerstones for building trust in project dashboards

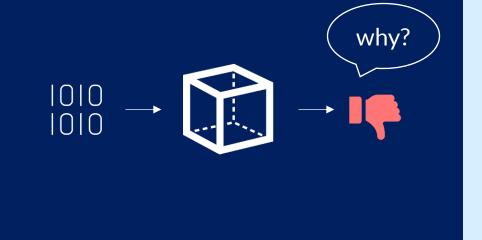




Trust breaks down when...

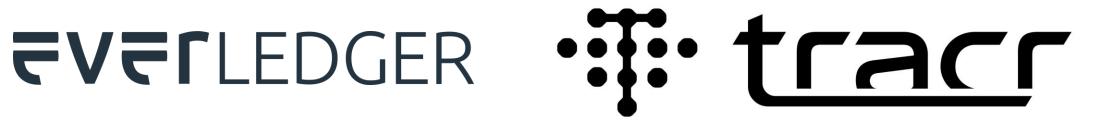


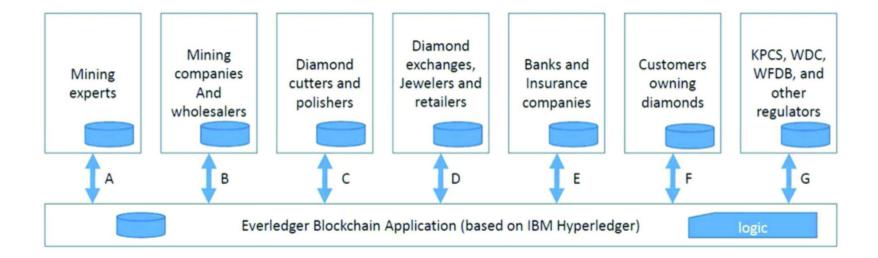
Data processing steps are not known or obvious



## Diamond provenance







# Strategies for transparency

Document your data sources and data processing steps, and build awareness on the project







"Documentation"

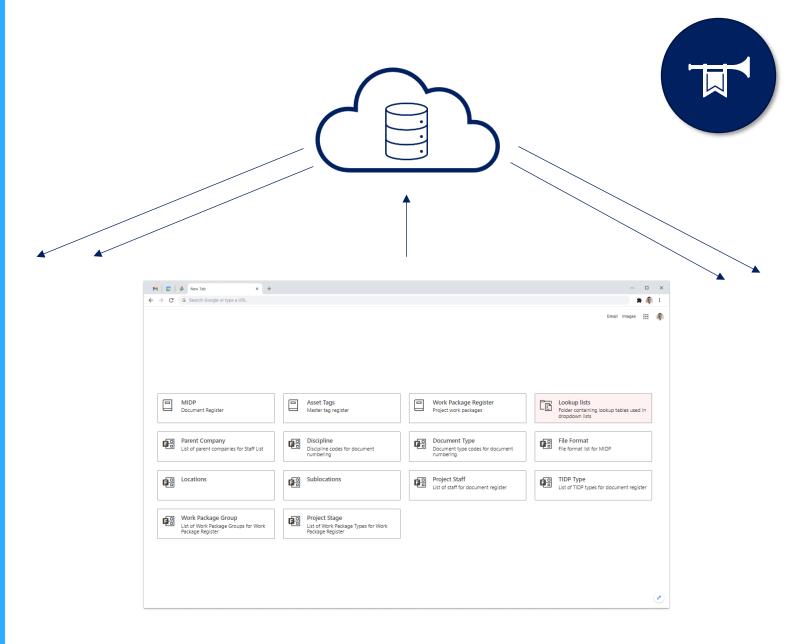


Data catalogue



# Strategies for transparency

- Document your data sources and data processing steps, and build awareness on the project
- 2 Greater control over the creation and management of key project datasets (data governance)





# Strategies for transparency

- Document your data sources and data processing steps, and build awareness on the project
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3 Self-service data and analytics



### **Dashboard purpose**



3. Data analysis

2. Data quality

1. Data transparency



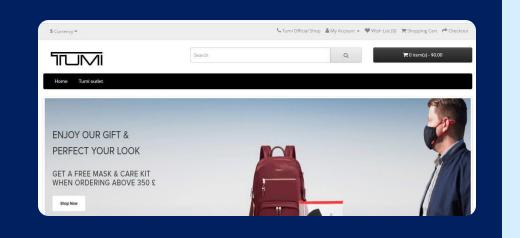


# Trust breaks down when...

The user can spot errors

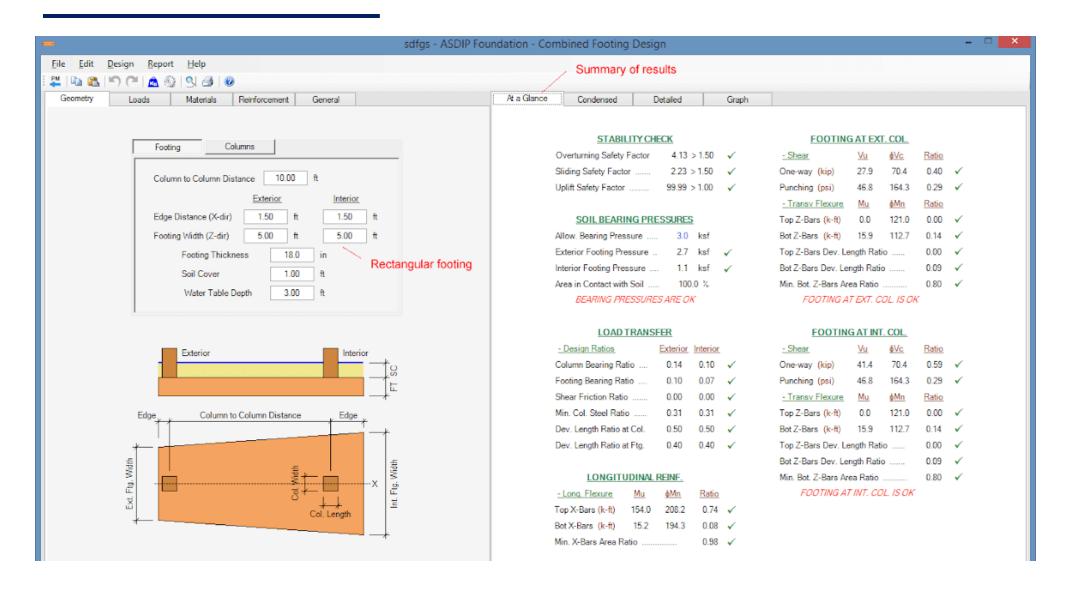


Visual layout and styling looks unprofessional and inconsistent



## How do we assure engineering?





# Strategies to assure quality

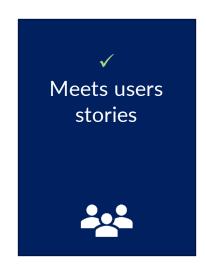
1 Manual peer review of dashboard quality



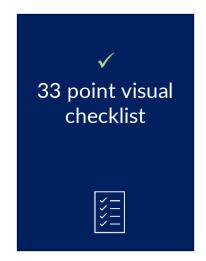


## **Internal Testing Framework**

Power BI dashboards



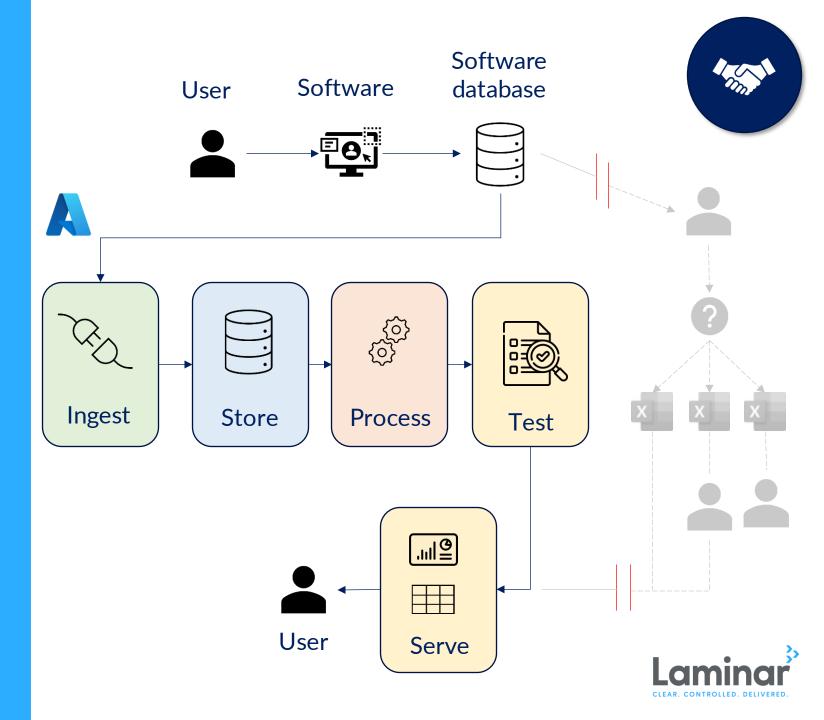






# Strategies to assure quality

- 1 Manual peer review of dashboard quality
- 2 Build automated, tested and robust data pipelines



# Strategies to assure quality

- 1 Manual peer review of dashboard quality
- 2 Build automated, tested and robust data pipelines
- 3 Show evidence of data validation to the user





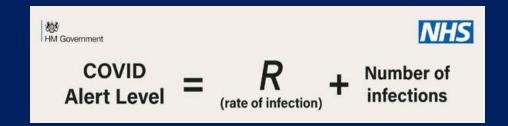


# Trust breaks down when...

Question marks regarding the capability of the team implementing solutions



Insufficient data literacy to understand what is being presented



## COVID 'upskilling'







### Advice on the coronavirus for places of education

#### How serious is the coronavirus?

- · it can cause flu-like symptoms, including fever, cough & difficulty breathing
- the infection is not serious for most people. including children
- · there is currently no vaccine
- most people get better with enough rest, water to drink and medicine for pain

#### How likely are you to catch the virus?

- you can only catch it if you have been close to a person who has the virus
- the chance of being in contact with the virus is currently low in the UK
- . if you have travelled to areas where many people are infected, your chance of catching the virus is higher, i.e. China and any affected areas

### How can you stop coronaviruses spreading?

If you need to cough or sneeze



Catch it



Try not to touch your











After breaks Before



You should wash hands with soap & water or hand sanitise

On arrival at After using any childcare







Stop germs spreading with our e-Bug resources on hand and respiratory hygiene lesson plans for KS1, 2 and 3: campaignresources.phe.gov.uk/schools

### What should you do if you feel unwell?

Keep away from others and stay at home to stop the infection spreading. Avoid public transport if you think you have symptoms of coronavirus. If you become unwell at a place of education, tell a member of staff and let them know if you have travelled to any other countries in the last 14 days.

If your staff member or parent thinks you have symptoms of coronavirus, they should call NHS 111 for advice. Follow the UK Government advice for childcare or educational settings gov.uk/government/publications/guidance-to-educational-settings-about-covid-19. Parents can visit NHS.UK to find out more information. Teachers and support staff should follow the UK Government advice.

Staff, students and pupils who have returned from Wuhan and Hubei Province in China should self isolate, and NOT attend education or work for 14 days. See NHS.UK for advice on coronavirus.



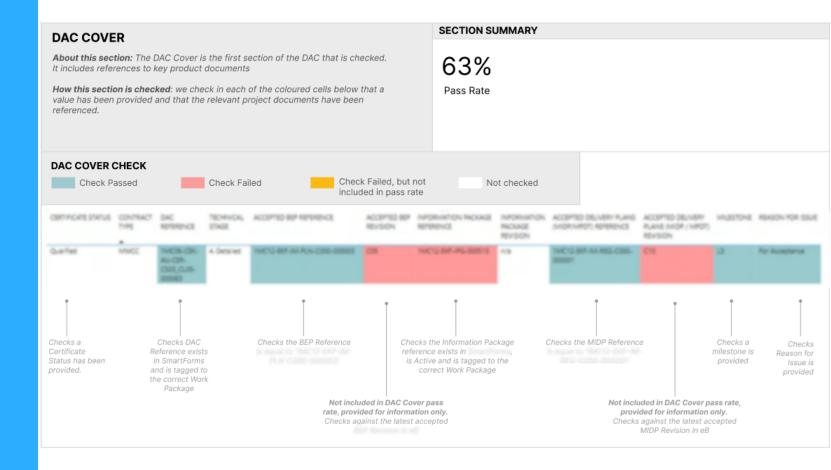


If there is an emergency, call 999 immediately

# Strategies to build capability

1 Upskilling through visualisation and documentation







# Strategies to build capability

- 1 Upskilling through visualisation and documentation
- 2 Recruit a strong team/ hire in experts





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Institution of MECHANICAL ENGINEERS







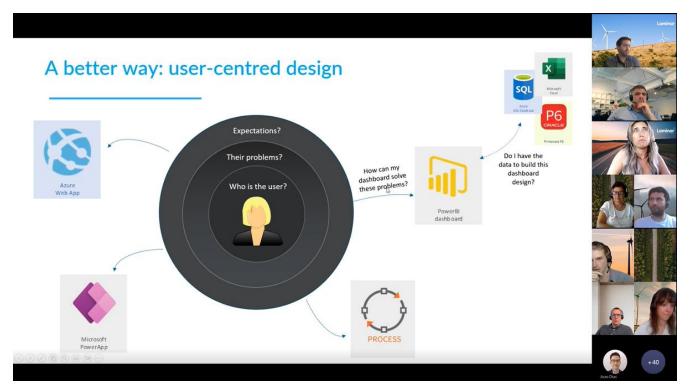


# Strategies to build capability

- 1 Upskilling through visualisation and documentation
- 2 Recruit a strong team/ hire in experts
- 3 Upskill your team, and your audience



### **Laminar Way**





## Recap and challenges



### **Transparency**

Greater control over the creation and management of key project datasets



### **Challenge 1**

Create and control a key project dataset in a database, rather than Excel



### **Assurance**

Build automated, tested and robust data pipelines



### Challenge 2

Create a data pipeline that transforms this data in a reliable and automated way



### **Capability**

Upskill your team, and your audience



### **Challenge 3**

Create a data literacy programme in your project to upskill all staff



## THANK YOU



