# National Highways & Deltek Working Together To Improve Project Schedules

# **National Highways**

- A Governments Arms' Length Body charged with operating, maintaining and improving England's motorways and major A roads
- Our ambition is to ensure our major roads are more dependable, durable and most importantly safe
- Our priorities are Safety, Customers and Delivery
- We are currently in Road Investment Strategy (RIS) 2 running from 2020-2025



## Improving socioeconomic outcomes from our road network

#### Key facts and figures for the second road period (2020-25):

£24bn<sup>1</sup>

to be invested

£10.8bn

for operations, maintenance and renewals

£10.5bn

for major projects

£956m

for designated funds2

2 We use standalone, or designated, funds to deliver activities beyond the traditional focus of road investment, investing in our surrounding communities and built, natural and historic environments.

#### Financial highlights 2021-22

£144bn

value of assets managed 2020-21: £132bn £4.4bn of total expenditure

£12m

of daily expenditure 2020-21: £12m £259m

of efficiencies generated 2020-21: £243m

#### Our delivery progress so far in the second road period

£3.8bn

invested in enhancement schemes In-year 2021-22: £1.8bn

Second road period target: £10.5bn

road schemes opened or starting construction In-year 2021-22: 11

Second road period target: 52 opened, 12 started

£52.4m

invested in 240 safety schemes In-year 2021-22: £18.8m

No target

£502m

of efficiency savings achieved

In-year 2021-22: £259m Second road period target: £2.1bn

#### Our social impact progress so far in the second road period

447

biodiversity units delivered In-year 2021-22: 299.8 Second road period

target: no net loss

83

projects completed for walkers, cyclists and horse riders In-year 2021-22: 6

3,178

quieter households In-year 2021-22: 1,067 Second road period target: 7,500

146

innovation and modernisation schemes supported In-year 2021-22: 66 No target

#### Where we spent our money in 2021-22

National

£1.36bn 2020-21: £580m

(including PFI service payments, national projects and support costs)

North West

No target

£447m

2020-21: £404m

South West

£332m

2020-21: £329m

North East

£436m

2020-21: £602m

Midlands

£514m

2020-21: £670m

East

£468m 2020-21: £459m

South East

£816m

2020-21: £1.46bn



## **Deltek PPM at-a-glance**

#### 39 Years in Business

- Millions of users customers range from 1 50,000 users
- 3,700+ Deltek PPM customers in over 30 countries
- Offices UK, AUS, USA (HQ DC), Europe

#### **Deltek PPM solutions**

- Schedule: Acumen Fuse & 360, Touchstone, Open Plan
- Cost: Cobra, PM Compass,
- Risk: Acumen Risk



#### **More Than Software**

- **Local Community**
- Clarity Report
- Conferences & User groups
- Organizational change management

### **PPM Customer Footprint**

ROLLS



































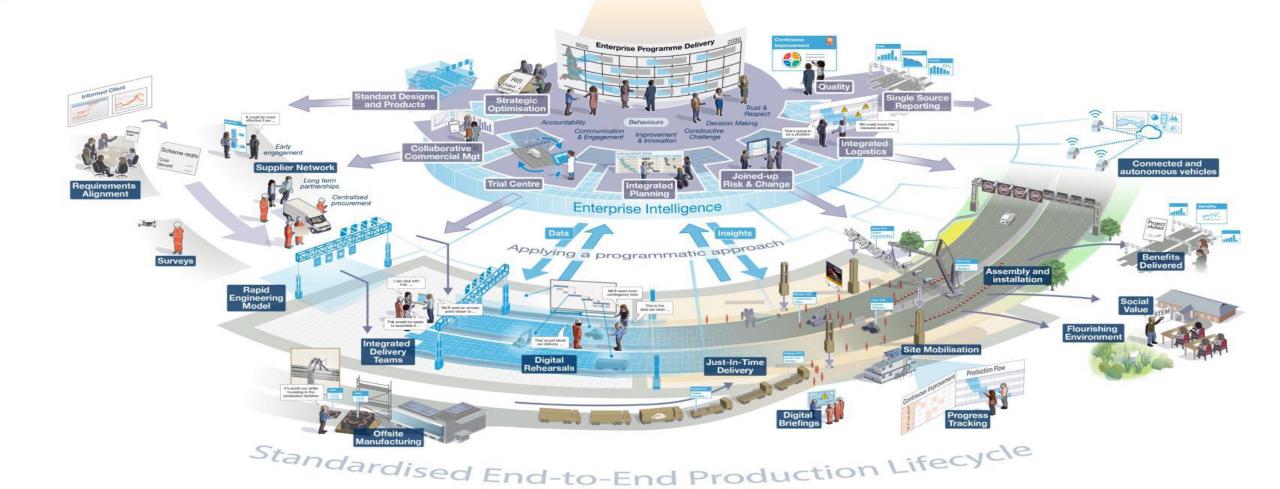
# **NH Our Journey with Deltek**

- Through RIS1 NH focused on improving its Project, Programme and Portfolio Management organisational maturity and developing its Integrated Project & Programme Controls
- Our approach was to build a capable client team, with clear repeatable and trusted processes, systems and tools, whilst improving its people capabilities
- Specific to this presentation was our aim to improve consistency and the technical quality of each of our supply chain schedules
- We have managed several types of contracts including traditional contracts,
   D&B, and now operating an Alliancing form of contract



smp alliance **Vision:** Making the road network safer, greener and evermore efficient. **Mission:** Unite - Collaborate - Inspire - Innovate - Transform.

# Seven Members SMP Alliance Contract Single Approach Collaboration Aligned Goals Aligned Goals Aligned Goals Six Outcomes Confident Customers Workplace Agile Enriched Enriched Enriched Environment Envir



# Stage 1 – Acumen Fuse

- In 2017 the NH Smart Motorway,
   Programme Management Office (PMO) collaborated with Deltek to introduce Acumen Fuse
- What is Acumen Fuse a data quality assurance and schedule diagnostics tool
- The aim to improve the consistency and quality of our supply chain schedules so as to provide more reliable unconstrained insights

		20	20	20	21	20	22	20	23	20	024
Ribbo	Score										
	1. Total Activities	0	0%	599	29%	908	45%	34	2%	0	0%
	2. Milestones	0	0%	0	0%	268	24%	24	24%	2	100%
	3. Missing Logic	N/A		1	7%	1	0%	1	3%	N/A	
	4. Logic Density™	1		2.29		3.04		5.86		1.5	
	5. Critical	0	0%	1	7%	68	6%	18	31%	2	100%
	6. Hard Constraints	N/A		0	0%	4	0%	3	6%		50%
	7. Negative Float	0	0%		0%		0%		0%		0%
į	8. High Float	0	0%		0%	74	9%	0	0%		0%
1	9. Insufficient Detail™	N/A		0	0%	0	0%		0%	N/A	
	10. High Duration	0	0%		0%		1%		0%		0%
1	11. Number of Lags	0	0%		0%		0%		0%		0%
	12. Number of Leads	0	0%	0	0%	1	0%	0	0%		0%
	13. Merge Hotspot	N/A		0	0%	33	4%	13	45%	N/A	
	14. Diverge Hotspot	N/A		N/A	0%	18	2%	8	28%	N/A	
	15. Logic Hotspot™	N/A		0	0%	3	0%		6%	N/A	
	16. Riding Data Date	0	0%	0	0%	0	0%	0	0%	0	0%
	17. Schedule Overrun	0	0%	3	21%	6	1%	0	0%	0	0%
	18. Invalid Actual Dates	N/A		0	0%	1	1%	N/A		N/A	
	Score	100		100		93		97		50	

# How are we using it

- We worked with our supply chain to create a banding of metrics to analyse our schedules
- We ran all of our programmes through this software monthly to get a near instant score based on the metrics we chose
- We were managing >25 projects schedules with an activity in excess of 18'000 per schedule
- As part of our assurance and schedule quality monitoring we obtained a highlight of key focus areas;

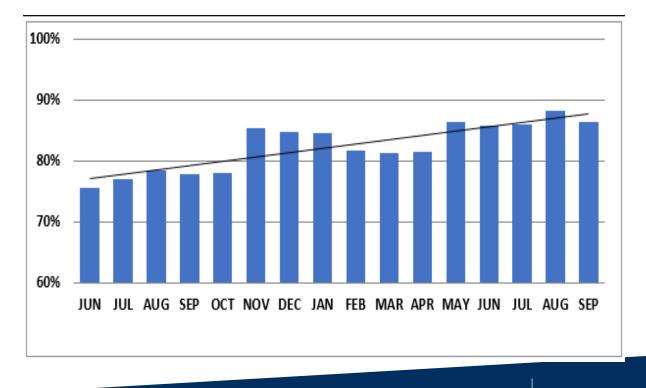
1. Total Activities	2. Milestones	3. Missing Logic	4. Logic Density"	5. Critical	6. Hard Constraints	7. Negative Float	8. High Float	9. Insufficient Detail"	10. High Duration	11. Number of Lags	12. Number of Leads	13. Merge Hotspot	14. Diverge Hotspot	15. Logic Hotspot"	16. Riding Data Date	17. Schedule Overrun	18. Invalid Forecast Dates	19. Invalid Actual Dates	Score
11517	1710	116	3.17	6	54	0	38	2	5	172	72	1,543	1,761	244	1	29	0	0	84
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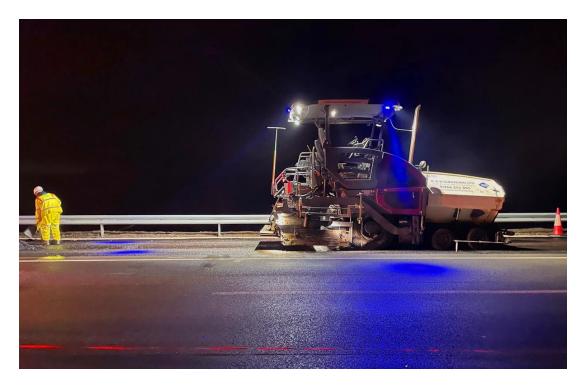
### The outcomes of Fuse

- Fuse has provided project intelligence and insights into how to improve project schedule quality
- This wasn't an instant change, more a gradual improvement over a period of time, as can be seen by the graph. Over a period of 2017 to 2022 we averaged improvements of ~20% in our quality metrics
- This has allowed us to focus on getting the right information into our schedules ensuring sound logic

"Using Acumen Fuse has made a considerable impact in the standard of programmes submitted. During the first 12 months there was a 16.5% increase in programme quality"

National Highways Head of Planning







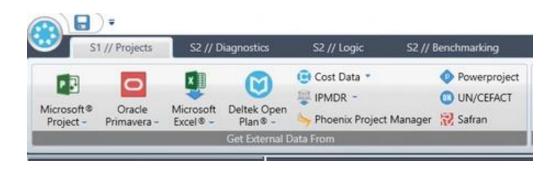
## Stage 2 – Acumen Risk

- On achieving improved schedule quality we introduced Quantitative Schedule Risk Analysis (QSRA) tools
- After a considered selection process Deltek was introduced for QSRA, 'Acumen Risk allowed us to do everything under one roof'
- Acumen Risk allowed us to import the full schedule without modifications saving time and improving accuracy of the results



### **Deltek Acumen**

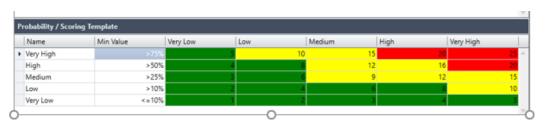
- Quantitative Schedule Risk Analysis
- Combines the Schedule and Risk Register to enable scenarios and reiterations to establish a risk based planned completion and ultimately the time risk allowance (TRA) we should allow in the Contract Programme.
- Deltek Acumen allows the import of schedules, including file types; P6, MS
   Projects, Deltek Open Plan, Powerproject
- We can then import risk registers into the same software



### **How NH uses Acumen Risk**

- With the imported schedule we run our normal Fuse score to check the quality
- We then import our risk register via excel
- Identify Duration Uncertainties at WBS Level (Link/Phases etc)
- Assess Risk Probability of Occurring (Very Low <10% to Very High >75%)
- Assess Schedule Impact (Very Low <20days to Very High <100days)</li>



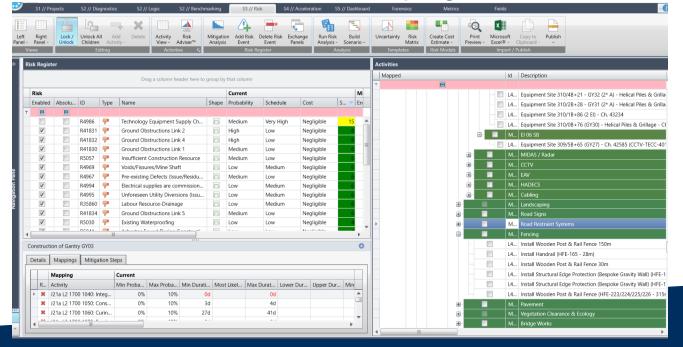


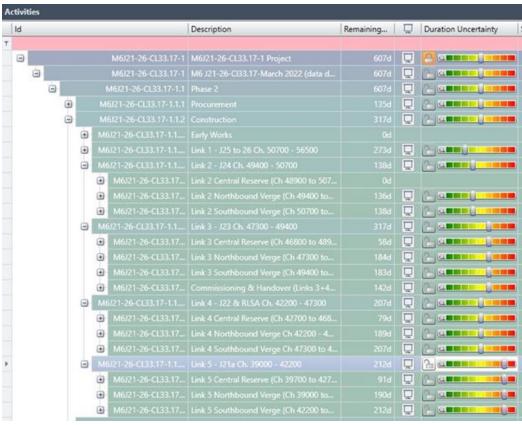
l	Name	% Based	Prefix	Suffix	Very Low	Low	Medium	High	Very High
	Schedule			d	<20d	<40d	<60d	-80d	<100d
	Cost		£		<£5,000,000	<£10,000,000	<£15,000,000	<£20,000,000	<£25,000,000



# **P6/Risk Mapping Session**

- Duration Uncertainty Factor inputted
- P6 schedule and risk register imported into Deltek Acumen
- Risks allocated to Activities
- Risk register holds the mapping to activity ID's to make it easier on future programmes

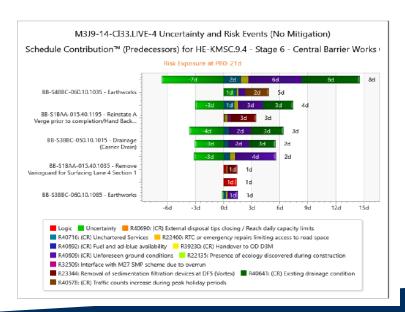


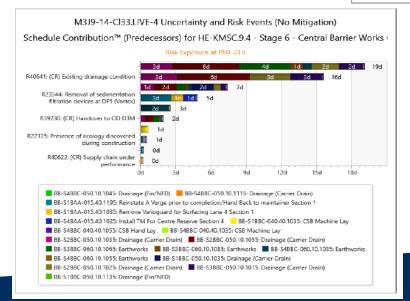


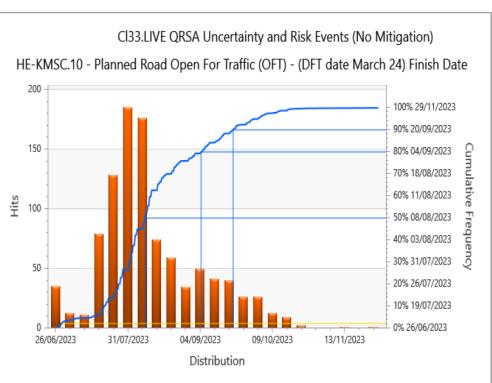


# **Executive Report**

- Deltek Acumen issues an executive report using 1,000 iterations of the schedule to provide likelihood of planned completion by graph time/probability percentage
- P80 is generally used in Civil Construction
- Highlights highest risks impacting schedule (top 10)
- Highlights which activities impacted by risks (top 10)









## **Summary Overview**

- Acumen Fuse / Risk are practical and user-friendly
- They provide concise, realistic and detailed information
- Allows the use of schedules without having to change formats or rebuild
- Encourages Project and Programme collaboration bringing risk, planning, construction and design parties closer together to solve challenges
- Visualises risk more effectively than in risk registers therefore providing a greater impact on teams

# **Any Questions**

- Please see us on The Deltek Stand #33 where we will be available for the next 45 minutes for any further Q&A
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