# A case study in setting up a PMO

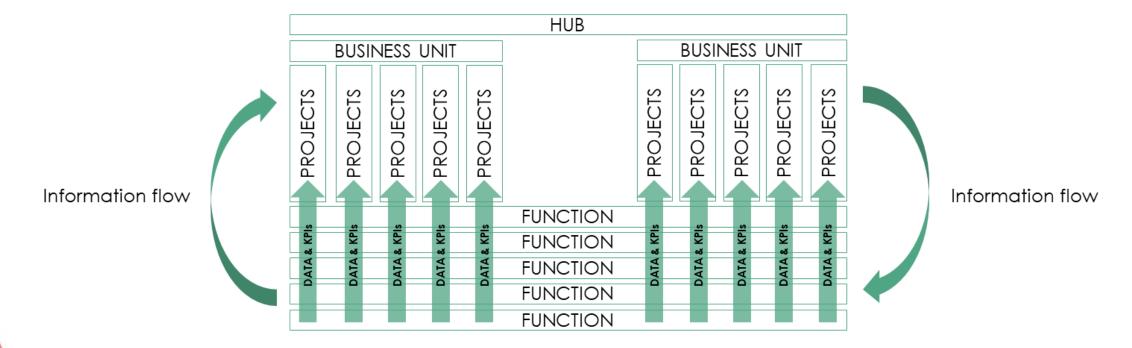
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In 2020, the company board approved the creation of a Project Management Office to improve information management in the hub







# There are broadly 4 models to consider when setting up a PMO



#### Broad company impact

### Centre of Excellence PMO

- Consistency
- Capability
- Delivery assurance

## Strategy integration PMO

- Prioritisation & Dependencies
- Resource management
- Benefits realisation

#### Enabling

## Support office PMO

- Administration
- Tools & Guidelines
- Governance

#### Controlling

#### Delivery Office PMO

- Reporting
- Coordination
- Project controls

Localised company impact





We decided on a Centre of Excellence PMO aligned to our values. The Project Support & Integration Office (PSIO) was created in 2021.



The PSIO drives the adoption of a visible single source of truth approach to data that is relevant and integrated from project selection to project delivery for all projects

**CONSISTENCY** 

#### Complete Thinking:

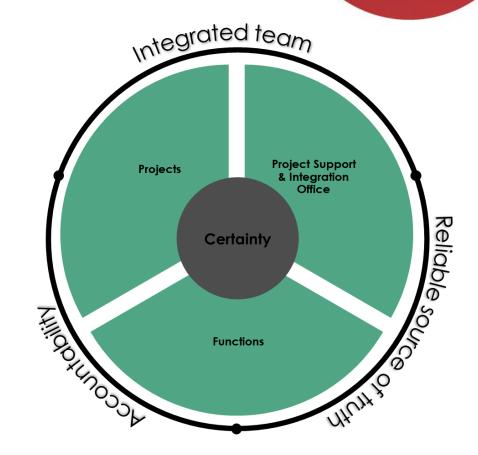
The PSIO covers the full lifecycle, business and functional requirements for the projects

**CAPABILITY** 

#### Sophisticated Simplicity:

The PSIO provides timely and independent insights, turning information into usable knowledge that enables project stakeholders to make informed decisions at the right time

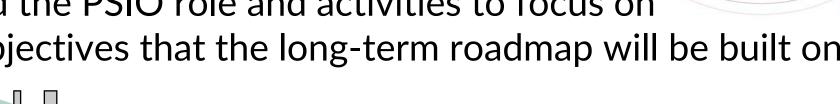
DELIVERY ASSURANCE







# We defined the PSIO role and activities to focus on enabling objectives that the long-term roadmap will be built on



The overarching role of the **PSIO** 



Manage data

Manage information



Manage portfolio performance



Improve certainty of outcomes

#### Objective 1:

Design and roll out a standard work breakdown structure for all projects, all sectors, all business units in the European Hub

#### Objective 2:

Design and implement the European Hub virtual control room





# In summary,

- Spend time on scope definition upfront
- Find your organisation baseline
- It does not have to start big
- Stay clear on your long-term vision
- Remain agile









